ADAM M. ROBITAILLE

N. KINGSTOWN, RHODE ISLAND

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Relentless, joyful, honest. Background in UX design, submarine construction, English language education, and graphic design.

Experience:

Digital Communications Project Intern (Contract) Dymax Corporation

- Interviewed 30+ global department heads to understand their teams' workflows and needs for greenfield SharePoint project.
- Organized and synthesized interview findings for effective IT partner SharePoint development.
- Audited company websites according to UX design best practices, providing actionable steps to improve user experience.
- Developing tech solution for the construction of a chat bot based on customer conversations with live agents. (Ongoing)

FEB 2024 – PRESENT | TORRINGTON, CONNECTICUT (REMOTE)

User Experience Designer (Contract) MyRide901

- Team lead. Consulted for this Toronto-based startup, providing a comprehensive usability review of their current app.
- Delivered recommendations to improve customer satisfaction, prioritized according to business and financial goals.
- Led my team through shifting priorities on a compressed timeline.

SEP – OCT 2023 | TORONTO, CANADA (REMOTE)

UI/UX Career Track Student Springboard

700+ hours of hands-on coursework, with 1:1 expert mentor oversight.
- Akabane Bikes: Executed guerrilla in-person interviews to investigate the online/in-shop markets to streamline the bike shopping process. Researched customer behavior to optimize purchase processes for better conversions.
- Tiny Tales: Developed time-saving solutions and improved decision-making for parents and kids selecting bedtime stories in a children's e-reader tablet app.
- Sunny Safari: Interviewed gardeners to design an app concept for houseplant care. Conducted multiple rounds of usability testing to ensure ease of use and user delight.

OCT 2022 – NOV 2023

Structural Welder General Dynamics, Electric Boat

- Top performing pipe-hanger welder on US Navy submarines.
- Maintained a 5.5-year tenure on the elite hanger crew, outlasting 98% of 49 colleagues in a high-turnover, technically demanding welding role.
- Creative, high-skill solutions for technical work environments requiring ingenuity, persistence, and cool cross-functional team leadership in high-pressure situations.
- MTC Shipyard Apprenticeship Program, Class of 2021

FEB 2017 – AUG 2022 | GROTON, CONNECTICUT

Lead Teacher South Korea: Int'l Language School, Lighthouse Int'l School, Reading Town Academy

- Adapted to a foreign culture and developed rapport and relationships with elementary and middle school students to instruct them in English language arts. In my third post I taught all homeroom subjects.
- Overcame the challenges of classroom and behavior management, learning goals and timelines.
- Developed greater empathy for kids' emotions and coached them in how to better handle their relationships.
- Customized education and disciplinary systems to meet student needs.

OCT 2011 – SEPT 2015 | JEONJU, INCHEON, & ILSAN, SOUTH KOREA

Skills:

- User Experience Research & Design
- User Interviews

- Communication
- Adaptability

- Creative Problem Solving
- Continuous Learning

Education:

Springboard
• UI/UX Design Certificate
NOV 2023

Máximo Nivel, Antigua, Guatemala
• Teaching English as a Foreign Language Certification
OCT – NOV 2012

Bob Jones University, Greenville, South Carolina
• BS in Graphic Design
CLASS OF 2011

Volunteer:

Compassion International
• Child Sponsor
APR 2014 – PRESENT

Grace Harbor Church, Providence
• Congregational music
• Catechism (4th-6th)
• Youth Group (7th-12th)
OCT 2020 – PRESENT

Rhode Trip IV
• Youth Wilderness Camp
JUL 2024 – PRESENT

Interests:

Brilliant.org courses: • Algebra • CS & Programming • How LLMs Work • Data Analysis
• Literature • Fitness •Ice Baths •Motorcycling • The Wisdom of Finance • Foster Parenting

Parenthetical Episode:

USA Motorcycle Trip
• Atlantic – Pacific
• 10k miles
• 98 days
AUG – NOV 2013